

# Do I Qualify for Disaster Survivor Assistance?

First, your losses must have occurred in an area covered by a disaster declaration.

- [Check if your county is covered by a disaster declaration.](#)

Second, you need to apply to FEMA in one of three ways:

- Online: [DisasterAssistance.gov](https://DisasterAssistance.gov)
- Smartphone: [m.fema.gov](https://m.fema.gov)
- Phone: 1-800-621-3362 (TTY: 1-800-462-7585 for people with speech or hearing disabilities)

\*Please note that if you have insurance, you must also file a claim with your insurance company.

- [Is disaster assistance still available if I have insurance?](#)

FEMA's Individuals and Households Program has two provisions of assistance for "[Housing Needs](#)" and "[Other than Housing Needs](#)," which are available to individuals and families whose property has been damaged or destroyed as a result of a federally-declared disaster, and whose losses are not covered by insurance.

After you've completed your application for assistance, you will receive a FEMA application number. **Write down this number and keep it for future reference.**

## **You will need the following information to complete the registration:**

### **A description of your losses that were caused by the disaster**

#### **Social Security Number**

You will be asked to provide your social security number; if you do not have a social security number, your household may still be eligible to receive assistance if there is a minor child in the household who is a U.S. Citizen, Non-Citizen National, or Qualified Alien with a social security number.

(NOTE: If you, your spouse or a minor child in the household are a U.S. Citizen, Non-Citizen National, or a Qualified Alien and **do not** have a social security number, FEMA will not be able to complete a registration. The Social Security number is required for Identity Verification purposes.)

If you are registering for a business, enter the social security number of the responsible party for the business, the social security number will be used for an identifier only.

If you are in need of further explanation/information call FEMA Helpline at (1-800-621-3362).

#### **Insurance information**

You will be asked to identify the type(s) of insurance coverage you have.

#### **Financial information**

You will be asked to enter your family's gross total household income at the time of the disaster.

#### **Contact information**

Along with the address and phone number where the damages occurred, you will be asked for information on how FEMA can contact you. It is very important that you provide FEMA with your current mailing address and phone numbers where you can be contacted.

#### **Electronic Funds Transfer (EFT) Direct Deposit Information (optional)**

If you are determined to be eligible for assistance and would prefer that funds be transferred to your account, you will be asked for your banking information, which includes; the institution name, type of account, routing and account number.

**Declaration and Release Form**

If you have applied for assistance and need to complete a Declaration and Release Form (OMB form 009-0-3), please [download this form](#), fill it out and send it to:

FEMA – Individuals & Households Program  
National Processing Service Center  
P.O. Box 10055  
Hyattsville, MD 20782-8055

Or fax it to: 1-800-827-8112

If you need help filling out this form, please call our helpline at 1-800-621-3362.